

PlayDome Presented by Global BC – Frequently Asked Questions

1. What age can my child ride?

Children who are 2 years and older are able to ride at PlayDome Presented by Global BC, as long as they have a purchased Dome Pass. Unfortunately, children under this age are just too young and for safety reasons are not permitted on the rides.

2. I purchased a Dome Pass (all day), but want to come back. Can I upgrade my pass to an Ultimate Pass (multi-day)?

Yes. There are two ways to do this. If you are inside the building when you make this decision, please go to the Show Trailer (located at the entrance on the main floor) to upgrade. If you are already out of the building, please take your ticket and wrist band (you will be required to present both) to the box office at Gate A and they will be able to assist you.

3. I will be bringing my children to PlayDome Presented by Global BC, but don't want to ride. Do I have to pay to get in?

Yes, you would need to purchase a Guest Pass (\$6.00) to enter the building.

4. Can I leave PlayDome Presented by Global BC and come back in?

Yes. If you purchased a single day pass (Dome Pass), you can leave the building and re-enter on the same day.

5. Can I bring in my own food?

No outside food or beverages are permitted into BC Place Stadium. A wide selection of menu items will be offered at the concession stands and on the fair grounds. Items include hot dogs, hamburgers, pizza, popcorn, mini donuts, wiggle chips, slushies, etc.

6. I am coming to PlayDome Presented by Global BC with my kids and don't want to stand all day. Is there somewhere I can sit down?

There are many benches located throughout the fair grounds and the tables and chairs in the food court will be available for your convenience.

7. Can I buy tickets in advance?

Tickets are only available at the BC Place Stadium box office during PlayDome Presented by Global BC. They are not available in advance.

8. Can I pay for my PlayDome Presented by Global BC tickets with a credit card?

Yes. The box office will accept payment by Visa, MasterCard, American Express or cash.

9. If I buy a multi-day pass, how many days is it good for?

The Ultimate Pass (multi-day pass) gives you access to PlayDome Presented by Global BC for all 9 days. Just make sure you don't lose your wrist band!

10. Is there tax or service charges on top of the prices?

No. There are no additional charges on the ticket. A Dome Pass will be exactly \$29.00, and an Ultimate Pass will be exactly \$49.00

11. Are there lockers where I can put my stuff?

There are no storage facilities at BC Place Stadium. We recommend that you try to bring as little as possible to the event.